

WIMBLEDON VILLAGE PRACTICE NEWSLETTER

February 2020

2020 has already begun with a busy start at the Practice and there are already lots of exciting and positive changes to update you about in this edition of our newsletter:

New clinical staff & GP

The Practice recently welcomed our new GP, Dr Shakira Drayton, who is working with us on Tuesdays, Wednesdays and Thursdays.

As part of our PCN working arrangements with Merton Voluntary Services, we have also been assigned a Social Prescriber, committed to spending two days per week at our Practice. This new role will see the Social Prescriber signposting patients and focussing on target patient groups of patients such as elderly and housebound patients, the long-term unemployed and carers.

We are also delighted to soon be having new health care assistant (HCA) starting from mid-February.

Improving Patient Access

As part of measures taken to improve our patient access, an initiative that started back in April 2017, we have changed our opening hours from 8am to the new earlier start time of 7.30am four days per week, with Doctors and Nurses appointments being available from the new earlier time slot.

Improving Childrens' Appointments & Access

We have also added in one extra slot in our appointments for children aged 0-17 years. This is for each GP per day in early afternoon.

Carer Awareness

It has been estimated that 10% of patients on a GP practice list are carers. The responsibilities of carers mean they are more likely to suffer from ill health; through stress and depression, poor self-care or physical injuries due to incorrect moving and handling. Despite this, fewer than 10% of carers are identified by their GP practice and offered appropriate support.

As a Practice, we are keen to identify and offer appropriate support to any patients registered as carers or caring for family members or friends. Please let us know if you work as a carer to a loved one or formally care for someone so that we can ensure you have access to support groups and relevant information.

Samples

Could any patients dropping in samples please ensure that there are delivered to the Practice before the cut-off time of 12:30pm each weekday.